



1. Custom Orders & Design Approval

- All custom orders require design approval before production begins.
- Customers must review and confirm all details, including materials, size, and engraving/text (if applicable).
- Once approved, no further changes can be made without additional costs.

2. Pricing & Payment

- Prices are based on material costs, production time, and design complexity.
- A non-refundable deposit may be required before production starts.
- Full payment is due before shipping or pickup unless otherwise agreed.
- Accepted payment methods: [Cash, Cash App].

3. Production & Turnaround Time

- Typical production time varies based on order complexity and queue. Estimated completion time will be provided upon approval.

4. Cancellations & Refunds

- Orders can only be canceled before production starts.
- No refunds will be given for completed custom items unless defective or incorrect due to our mistake.
- If there is an issue with the product, please contact us within 10 days of receiving it.

5. Design Ownership & Usage



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- Customer-Provided Designs: The customer must have the rights to any files or designs submitted for production. We are not responsible for copyright or trademark violations. We reserve the right to refuse projects that violate copyright laws or contain inappropriate content.
- Designs Created by Us: If we create a custom design for you, we retain the intellectual property rights to the design.
 - The customer receives the right to use the design for their order but does not own the design itself.
 - If you wish to purchase exclusive rights to the design (for future use, resale, or modifications), an additional fee may apply.
 - We may use any designs we create in our portfolio, marketing, or future projects unless a separate exclusivity agreement is made.

6. File Storage & Reordering

- We store customer files. If you need a reprint later, just contact us!
- If you require a copy of a design we created, additional fees may apply.

7. Shipping & Pickup

- Customers are responsible for providing accurate shipping information.
- We are not responsible for delays or damages caused by the shipping carrier.
- Local pickup is available at Mountain View Arkansas.

8. Warranty & Liability

- Due to the nature of 3D printing and laser engraving, minor imperfections may occur.
- Our products are for personal use only, and we are not liable for damages or misuse.



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- If your item arrives damaged or defective due to a production issue, contact us within 10 days for a replacement or partial refund.

9. Agreement

- By placing an order, you confirm that you have read and agree to these terms.

10. Product Use and Liability Disclaimer

- Mountain View 3D Printing is not responsible for any damages, injury, or loss resulting from the use or misuse of our products. All items are provided "as is" with no guarantees or warranties beyond what is described in the product listing.

By Purchasing from us, you agree that:

- You are using the product at your own risk
- We are not liable for and incidental, indirect, or consequential damages resulting from the product's use.
- We are not responsible for any failure or harm caused by improper handling, modification, or usage outside the products intended purpose.

11. Child Safety Warning

- Unless clearly stated otherwise, our products are not toys and are not intended for children under 12 years of age. Small parts may pose a choking hazard. Keep out of reach of children.

12. Use of Content for Artificial Intelligence (AI) and Data Mining

- All content published on this website, including but not limited to text, images, designs, and downloadable files, is the intellectual property of



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